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## Monitor Newsletter February 23, 1998

Bowling Green State University

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# MONITOR

VOL. 22 NO. 26 ◆ FEBRUARY 23, 1998

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## STATE OF THE UNIVERSITY



On Feb. 19, President Sidney Ribeau spoke to the entire campus community about ...

Becoming a University that "Changes Lives" ... where faculty and students work closely together, where learning is collaborative rather than competitive and where there is discussion of values and a strong sense of community.

Realizing the "Learning Community Ideal" ... by enhancing the quality of the undergraduate student environment, particularly for first-year students who are the most vulnerable in relation to student attrition. The president discussed improvements in recruitment, retention and academic advising as well as new initiatives for the fall of 1998 (e.g., the health and human services' residential college at Harshman/Dunbar and the new Leadership Academy).

Distinguishing Ourselves as "Premier" ... in part by developing programs that enhance the quality of the learning environment for students. He noted that the rapid development and implementation of many student-centered programs during the past two years brings BGSU up to par with our closest competitors and ahead of others.

In addition, Ribeau said several areas require our concerted efforts: staff training, encouraging and rewarding scholarly activity among faculty and engaging in community outreach.

The president also distributed a report on progress on priorities which may be viewed on the Web at: <[www.bgsu.edu/welcome/feature.html](http://www.bgsu.edu/welcome/feature.html)> or obtained through the president's office. (Call 2-0467 to request a copy.)

A more detailed summary of the State of the University address will appear in the March 2 Monitor. ◆

*Where am I going and how do I get there?*



Left: High school students check the map during the Feb. 16 Presidents' Day event designed to provide a preview of all BGSU has to offer.

Above: Anita Serda, a student services counselor with the admissions office, braves the cold and rain to direct visitors onto buses that left from the Perry Field House. She was one of about 150 volunteer staff who directed, guided, informed and welcomed more than 5,000 visitors to campus.

## BGSU to host Chinese delegation

Delegates from 19 universities in The People's Republic of China will be visiting BGSU from Feb. 21-24. The delegates include 19 university presidents and vice presidents. One is President Tianyi Sun of the Xi'an Foreign Language University, an institution which has an active exchange program with BGSU.

The delegates come from six provinces: Shaanxi, Hubei, Hunnan, Yunnan, Guizhou, and Shanxi.

They will tour several U.S. campuses during their visit in order to learn more about the American higher education system, particularly in the areas of teacher

education and preparation, technology, fund-raising and development and the overall management of the American university system.

The delegates will arrive in Chicago and then travel to Northern Illinois University. After leaving Bowling Green, they will visit New York City then travel to Washington, D.C. and visit American University. The delegates will also visit Brigham Young University in Utah, California State University at Northridge and a university in Hawaii prior to returning home.

For more information, contact the Office of the President, 2-0467. ◆

## If you build it, you will use it ...

If you build it, you will use it, and you will want more, said consultant Philip Beidelman, who is assisting the University with a major technology infrastructure upgrade project.

In its initial phase, the project will involve creating 40,000 wire and/or fiber-optic connections to 10,000 sites.

This will result in a substantial increase in carry-

She called the capital budget "a working figure, not a ceiling." She emphasized that the project process is designed to identify issues in terms of institutional strategy.

She also explained that the first piece of the project addresses distribution only, not desktops, information servers, email or the Internet.

Working with the consultant, BGSU's Cabinet Working Group and the review team will develop a design recommendation by late May. The recommendation will be forwarded to the Board of Trustees for approval on June 15.

Afterwards, each department/unit will be interviewed in detail to identify needs and preferences, before a contract is secured to actually build the system, Beidelman said.

Maintaining the network will require ongoing costs to reburish, refresh and keep the technology current, Beidelman emphasized. For example, continued funding would be needed for increased staff, training and software support. ◆

The entire campus community will have an opportunity to ask questions and provide input into the infrastructure project during an open forum from 9-10:30 a.m., Feb. 24 in 101 Olscamp Hall.

On Feb. 12, Beidelman provided members of the University's Legions group with a sneak peek of BGSU's technological future.

The president of the California-based Western Telecommunication Consulting Inc. updated the group on the project process and timeline, and answered questions about the estimated \$30 million - \$40 million investment.

The project is designed to "take you into the next century," he said, describing the new system as "high-performance" and "ubiquitously-available."

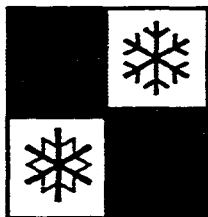
ing capacity for information in all forms, including voice, digital and video. The first task will be to identify the architecture of system: How much fiber? Where does it go? What kind of fiber?

In this initial stage, "it is non-denominational," said Beidelman. "It doesn't care about applications." Then the University must decide how to apply it.

Under the leadership of Ann-Marie Lancaster, vice provost for technology, the Technical Review Team will explore trade-offs in terms of "financial versus capability implications," Lancaster said.

## FEBRUARY Spirit Day Celebration

Friday, Feb. 27 ■ 8 - 10 a.m.  
101 University Hall



- Learn more about Academic Enhancement services,
- Tour the Learning Labs and see the new Math Lab,
- Enjoy refreshments, and
- Win door prizes!

**Sponsor: Office of  
Academic Enhancement**

# Classified Staff Council meeting

## Successful undergraduate niche is returning to BGSU, trustees say

Classified staff are "indispensable" to the University, said Board of Trustees President Del Latta. "You are what makes the University tick. If there was no classified staff, the University would have to shut down."

Latta and Board of Trustees Vice President Michael Marsh spoke to Classified Staff Council Feb. 17.

They told council members that the University is turning the corner on increasing enrollment and returning to its former focus on undergraduate education.

Both said that Bowling Green has many positives that must be promoted, while the University also needs to address the negative focus that stalled its progress in recent years.

"I must say we are doing better on retention," said Latta. "A year ago we were losing 400-500 students between their freshman and sophomore years. We were getting them, but not keeping them. You, as the classified staff, can be very helpful in that endeavor, if you put a good word in for BGSU whenever you talk to people."

Bowling Green "has a lot of good things to talk about," Latta said. "This is a great institution, a great place for you to work."

Marsh said the University is now returning to its former niche in undergraduate education. "It was deliberate on the part of the former administration to focus less on undergraduate education and more on research. I think the thinking was that would generate more money for the school, but it failed, and worse, we lost our niche."

Ohio University "was happy to take that niche

away from us and they have," Marsh said. "We need to get back to selling undergraduate education because that's where the students are. The students are our lifeblood."

"If it wasn't for the Legislature increasing our subsidy this year, we'd be talking about cuts instead of pay raises," Marsh said. "The state saved us for one year and gave us a chance to get our act together."

Bowling Green "is starting to grow again," Marsh said, "but it's got to be a community effort. Everyone has to work toward it."

In previous years, Marsh said, "we neglected the [residential] facilities; kids didn't want to live in them." He said that's why so many apartments are being built in town.

"We're trying to address that now," he added. The focus on improving technology has been a positive, Marsh said, and is helping to attract students to Bowling Green. "Kids in high school feel that's an important draw and I think we're even ahead of OU now in technology. We weren't giving value for the students' dollar before and now we are."

Morale among the classified staff is a concern, according to Chair Faith Olson, education and human development. "In 1992, 30 classified staff, mostly in facilities services, lost their jobs. After three or four years, they got 15 back, but the message was received that in bad times, they can be the ones that are cut."

Latta said the physical appearance of the University should be a primary concern. "If BG doesn't look its best, that detracts from the University."

Nancy Lee, Jerome Library, asked how much support the Ohio Board of Regents could be called upon to give Bowling Green in the future.

Not much, Marsh said. "They are bent on centralizing research into one facility (Ohio State University) and promoting two-year schools. There is a notion there that there is a lot of waste in four-year schools."

Olson suggested that at peak times departments could help each other by sharing staff "and you could build community that way." She also called for better training for supervisors. "Too many supervisors are managing by harassment, intimidation and retribution. For too many years, the classified staff has been disregarded. But the new philosophy on campus is now providing an avenue for a free exchange of ideas."

Both Latta and Marsh said they were unaware of many of the concerns brought forth by classified staff.

Latta said he made a commitment to "become better acquainted with the people on this campus. During the year I've been president, I've seen things I never saw before and I wish everyone could see everything this University has to offer. That's why it's so important to invite people to the campus, like we did on Preview [Presidents'] Day."

In other business: —Olson said classified staff's efforts during Presidents' Day (Feb. 16), "were great. It was a wonderful, wonderful experience and the classified staff really helped."

—The 1998 Classified

Staff Market Survey will be distributed by human resources March 1, with responses due by the end of March. The last survey for classified staff positions was

conducted in the spring of 1993. In that survey, positions evaluated covered 530 employees of the total 875 full-time classified staff. The survey covered organizations

within a 35-mile radius of Bowling Green's main and Firelands campuses, as well as state universities across Ohio, to compare different levels of pay rates. ♦

## MARCH IS.

### Women's History Month

Asian Communities United, the ethnic and women's studies programs and the popular culture department present a Women's History Month film and special event:

## "My America (...Or Honk if You Love Buddha)"

With co-producer/director/writer

Renee Tajima-Peña

Monday, March 2

7-9:30 p.m. ♦ 219 Olscamp Hall

When she was a child, her family would travel across five state lines without ever catching a glimpse of another Asian face. More than 20 years later, Renee Tajima-Peña returns to the road, and finds that Asian Americans—one of the nation's two fastest-growing ethnic groups—are now on the map.

This is her search for the new American identity.

"These diverse vignettes create a refreshing and insightful collective portrait of our past, our present and our future. It is a remarkable film with universal appeal." —Rockwell Chin, director, New York City Human Rights Commission

### The cross-country journey ...

takes viewers to big-city Chinatowns, New Orleans and Duluth, Minn. The people... include "the Wong that went wrong," the film's 70-year-old "road guru," activist Yuri Kochiyama, imprisoned in an internment camp for Japanese Americans during World War II; Mr. Choi, a New York fortune-cookie mogul described as a "Horatio Alger on amphetamines;" poker-playing Filipino-Southern ladies and Seattle rappers known as the Seoul Brothers.

### Sponsors:

Women's Studies Program and Womyn for Womyn

### Co-sponsors:

Canadian studies, ethnic studies, romance languages and philosophy departments, Gish Film Theater, Asian Communities United.

The soundtrack... features recordings by three generations of Asian Americans, including an original score by jazz and new classical composer Jon Jang.

Winner of a 1997 Sundance Film Festival award, the documentary will be broadcast nationally May 1 on PBS stations.

Other documentaries by Tajima-Peña have explored

"The real road that Tajima-Peña is traversing is the delicate one separating public and private, group identity and individual personality, and she ain't no tourist. If Asian Americans have too often been cast as spectators in the drama of black/white America, "My America" restores their centrality."

—Film critic B. Ruby Rich, Sundance Film Festival

Los Angeles' skid row residents ("The Best Hotel on Skid Row," Home Box Office, 1990), teenage girls in trouble with the law ("Jennifer's in Jail," Lifetime Television, 1992) and the beating death of a Chinese American in Detroit ("Who Killed Vincent Chin?," PBS, 1989).

Her work has earned numerous honors, including a Peabody Award and an Academy Award nomination. ♦

## Women Made Movies:

March 3—"The Lost Garden: The Life and Cinema of Alice Guy-Blaché," plus discussion with Janis Pallister, romance languages, 7:30 p.m., Gish Film Theater.

March 4—"When 'Asian American' Becomes Japanese: The Shifting Context of Identity Politics," 2:30-4:30 p.m., 105 Olscamp Hall.

March 16—"Gazon Maudit" ("French Twist"), 8:15 p.m., Gish Film Theater.

March 17—"Eyes of the Rainbow," 7-9:30 p.m., Gish Film Theater.

March 18—"Harlan County U.S.A." plus discussion with Joyce Barry and Anne Lacsamana, women's studies and American culture studies, 7:30 p.m., Gish Film Theater.

March 20—"Monday's Girls," "Les Femmes aux yeux ouverts," and "These Hands," plus discussion with Janis Pallister, romance languages, 7:30 p.m., Gish Film Theater.

March 21—"Women Directors of the Silent Film Era," featuring four short films, "Her Defiance," "Discontent," "Mabel's Married Life" and "Matrimony's Speed Limit," plus discussion with BGSU alum Ben Urish, visiting assistant professor in anthropology and American studies, Temple University, 7:30 p.m., Gish Film Theater.

March 25—"Clipped Wings: WASPs of WWII," video and book signing with BGSU alumna Molly Merryman, Kent State University, 7:30 p.m., 117 Olscamp Hall.

March 30—"Antonia's Line," plus discussion with Vicki Rutledge Shields, telecommunications, 8:15 p.m., Gish Film Theater.

March 31—"The Cinematic Jazz of Julie Dash" and "Daughters of the Dust," plus discussion with Jeannie Ludlow, popular culture and women's studies, and BGSU student Ebony Green, 7:30 p.m., Gish Film Theater. ♦

# MONITOR

Published for faculty and staff of Bowling Green State University

## University Vision Statement:

Bowling Green State University aspires to be the premier learning community in Ohio and one of the best in the nation. Through the interdependence of teaching, learning, scholarship and service we will create an academic environment grounded in intellectual discovery and guided by rational discourse and civility.

BGSU is an AA/EEO educator and employer.

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Copy deadline: 5 p.m. Tuesday for following Monday during the academic year. (Published every other week during the summer.)

## Beyond retention: Critical thinking skills enhance learning

On March 27, through a professional development opportunity designed to enhance teaching and learning, faculty will learn why silence can be golden in the classroom.

The March 27 event, "Enhancing Learning Through Emphasis on Critical Thinking Skills," is expected to draw about 75 faculty, primarily from a six-state region. In the past, participants have included "an eclectic group" of faculty and instructors—from graduate students to retired faculty who are still teaching, said conference organizer Paul Haas, economics.

Through observing and critiquing portions of videotaped classes, participants will explore different ways to approach higher order learning.

"There is a joint responsibility in the classroom," said Haas. The goal is "to get students to do more than just remember. The role [of

the teacher] involves more than just conveying information."

The ultimate goal is to help students "think at a higher order," and be able to evaluate, synthesize and analyze information, said Haas.

That might mean, for example, helping students look at assumptions, understand the ambiguity of language, identify omitted information and explore the role of values in reaching a conclusion, as well as drawing and justifying their own conclusions.

The selected tapes will be drawn from volunteer submissions that show classes in action in a variety of fields, including social work, education, psychology, chemistry, kinesiology and economics.

The videotapes approximate an actual classroom situation, said Haas, and past participants have found "watching someone else's

class to be instructive."

"Working on these skills is not always pretty," he acknowledged.

"A lively, participative classroom discussion may look great on video, but 'may not always be the best atmosphere for learning,' he explained. "Effective learning requires a lot of silence."

A small group of BGSU students will also participate in the conference to give feedback on the teaching practices shown on the tapes. They will be asked questions such as "What do you see?" and "What would you like to see happening?"

Presenters include BGSU faculty who are leading national scholars in critical thinking.

M. Neil Browne, economics, is a distinguished teaching professor who consults and writes extensively on the topic.

Stuart M. Keeley, psychology, has published articles in the areas of clinical

judgment and teaching critical thinking. He is also a regular contributor to the International Conference on Critical Thinking at Sonoma, Calif.

Browne and Keeley together wrote two books on the topic designed for a general audience, *Asking the Right Questions: An Informal Guide to Critical Thinking* and *Striving for Excellence in College: Tips for Active Learning*.

Haas, also a distinguished teaching professor, developed a critical thinking course and leads a teaching group in his department which explores issues related to critical thinking, learning, questioning, testing and core concepts.

The conference takes place in Olscamp Hall and costs \$50 (or \$35 for graduate students).

For more information or to register for the conference, contact continuing education, 2-8181. ♦

## in brief

### Classified staff award nominations sought

Do you know a classified staff member who is outstanding in his or her service to the University community? If so, be sure to nominate this special employee for the 1998 Outstanding Service Award, sponsored by the Classified Staff Council.

Each year, the winner receives \$1,000, an engraved plaque and a reserved parking space. Any permanent classified employee who has worked at BGSU for at least one year is eligible.

This year's winner will be recognized during the Classified Staff Convocation in May. For more information or nomination packets, contact award committee chair Judy Foos, bursar, at 2-2815 or 2-0505 (voice mail) or Susan Shammo, computer services, 2-9987. Nomination forms and two letters of reference must be received by April 3. Send to: Outstanding Service Award Committee, BGSU, P.O. Box 91. ♦

### Award honors researchers, mentors

The Alumni Association and the Office of Sponsored Programs and Research are seeking to honor outstanding research conducted by BGSU undergraduate students.

The Distinguished Undergraduate Research Award is granted annually as a way of recognizing and promoting excellence in research and mentoring. "Research" is defined broadly to include various forms of scholarship and creative activity. Examples include publication in professional journals; presentations at professional meetings; exhibitions, performances or awards at juried/professional events.

The award comes with a student honorarium of \$1,500, and a \$500 award to support the mentor's scholarly activities.

Department chairs are invited to solicit nominations from faculty for this award. Only one nomination from each department may be submitted and student nominees must be enrolled at the time of the submission.

Each nominee must submit the following to the SPAR office, 106 University Hall, by 5 p.m. March 20:

- six copies of an abstract for traditional research (e.g., publication) or a narrative for creative scholarship (e.g., art exhibit) of up to 500 words (typed, double-spaced);
- a letter of nomination and support co-signed by the department chair and the research adviser; and
- a one-page resume.

In addition, nominees may include examples of accomplishments (e.g., publications, presentations, awards, exhibits).

The research project should represent superior work in the nominee's discipline or interdisciplinary area of concentration. Projects will be judged on substantive and methodological quality, originality of thought and clarity. Interviews with applicants may be conducted by the Award Adjudication Committee prior to selection.

For more information or guidelines, contact the SPAR office, 2-2481. ♦

## Reaching higher:

## High school students set sights on their futures

The University's Upward Bound program has definitely made a positive difference in the lives of Toledo's at-risk youngsters, according to Bonita Bemby, the program's interim director.

Because of the program, students have stayed in school, earned good grades, and decreased the Toledo public school drop-out rate. Beyond high school, most of the students involved in the program have moved on to college and productive careers.

"I've been involved with Upward Bound for 12 years," Bemby said, "and in that time, I'd say only 10 percent of our kids don't go on to college. Ten percent go into the military."

With a \$280,000 grant from the U.S. Department of Education, Upward Bound serves low-income teens in the Toledo area.

"There is nothing like Upward Bound for Toledo students," Bemby said. "No other program provides such intensive assistance. There may be some programs that operate on a smaller basis, that have a one-time or once-a-year service, but no one does it like we do. And, I must say, we do it very well and we've been doing it for a long time."

The University was awarded its first federal

grant for Upward Bound more than 30 years ago, in 1966. Today, the program serves 65 students each year, most of whom are African-American. To be eligible, the students' parents must meet federal low-income guidelines and the students must be in the first generation in their families with the potential to graduate from college.

Upward Bound is year-long, with its most intensive component offered in the summer. "The students usually start with us the summer before they enter ninth grade," Bemby said. "Each summer, the students reside here on campus for six weeks for a simulated college experience."

The students attend classes during the day in English, math, science, social studies and foreign language. Classes are taught by Bowling Green graduate students or Toledo public schools teachers.

In the evenings—after they have done their homework—"the whole University is open to them. They can enjoy the recreation center, the library, the skating rink, anything on campus." On weekends, the students participate in social, cultural or educational field trips.

Among their field trips, the students travel to other

college campuses in Ohio. "We try to visit other private, two-year or state colleges in Ohio. Our job is not to recruit these students specifically for Bowling Green; our job is to motivate them to go to college, period. But most of them who do go on to college, do end up here because of the exposure they've had to the campus."

"Our ultimate goal is to motivate and encourage," Bemby said. "We widen their eyes to the educational opportunities open to them. Most of our kids have never left Toledo before they got involved with our program."

During the school year, Upward Bound students meet once a week after school for a tutorial session, where they receive assistance with homework assignments. "We hope to expand the tutorial to more than once a week in the future," she said.

The students also hear motivational speakers and career counselors during the school year, and participate in social and cultural activities, Bemby said.

Upward Bound is one component of the TRIO umbrella of college access programs at Bowling Green, which include the Educational Talent Search program and Student Support Services. The main focus of Support Services is to help

students remain at the University once they are here, through a variety of services such as tutoring, counseling and financial aid advice. (See the Aug. 25 *Monitor* for an article on Student Support Services.)

The focus of the Talent Search component is early intervention, Bemby said. The program serves students from sixth to 12th grades, with visits to college campuses as well as academic, career and financial aid counseling. Talent Search also provides a summer program, called Club Odyssey, which meets half-days for two weeks of motivational and educational programs at a neighborhood center in Toledo.

"Talent Search and Upward Bound are connected," Bemby said. "The students go from one program to another, but Talent Search is our opportunity to get the younger ones thinking about college and their futures."

"One of the things I tell the kids is you can either work at McDonald's or you can own a McDonald's. And one of our kids must have taken what I said to heart because he now owns two McDonald's franchises. That's what we try to do for these kids—give them dreams and tell them if you want it, you can have it." ♦

## Power outage planned

During spring break March 9-11, electrical service will be temporarily interrupted to 34 buildings on campus in order to connect them to the new, 12,470-volt distribution circuits.

Carl Cogar, facilities services, suggests planning activities to accommodate the electrical work. Questions, concerns or suggestions should be directed to Cogar, 2-6821 or Chuck Codding, 2-9985. The schedule is as follows:

- Monday, March 9, 7:30 a.m.-3:30 p.m.: East Hall.
- Tuesday, March 10, 5:30 a.m.-3:30 p.m.: Biology

greenhouse, Life Sciences Building, Math Sciences Building, Offenbauer Towers, Overman Hall, Physical Science Lab Building, Prout Hall, Psychology Building, Technology Building and W Dorms 2-6.

- Wednesday, March 11, 5:30 a.m.-3:30 p.m.:

Administration Building, Child Development Center, Cottages 1-4, Family and Consumer Sciences Building, Founders Quadrangle, Hanna Hall, Johnston Hall, McDonald Quadrangle, McFall Center, Prout Chapel, Shatzel Hall, South Hall, University Hall, Student Union, West Hall and W Dorm 1. ♦



## Computer classes set

As part of the Desktop Technology Project, the following classes are free and open to all University personnel. For more information, including locations, or to register, contact Continuing Education, International & Summer Programs at 2-8181.

- Internet: email (Eudora) and Web browsers (Netscape)
  - 1-4 p.m., March 5 (Mac)
  - 5:30-8:30 p.m., March 10 (PC)
  - 9 a.m.-noon, March 17 (Mac) and March 26 (PC)
  - 1-4 p.m., March 30 (Mac)
- Desktop: file management, word processing, spread sheet
  - 9 a.m.-noon March 6 (PC) and March 9 (Mac)
  - 1-4 p.m., March 18 (PC) and March 23 (Mac)
- Introduction to Computers (terminology, keyboards, using a mouse, email, Web browsers and printing a document)
  - 9 a.m.-noon, March 12 and 1-4 p.m., March 25 ♦

## job postings.....

### FACULTY

(Unless otherwise noted, all faculty positions are for assistant professors, although candidates at other ranks who possess exceptional and unique background and skills will be considered.)

Art (computer art). Tenure-track position. Call 2-2786. Deadline: March 5.

Instructor - management. Temporary, academic year position. Call 2-2946. Deadline: Feb. 23.

Technology systems (electronic technology). Tenure-track position. Call 2-2439. Deadline: Feb. 27.

Contact human resources, 2-8421, for information regarding the following:

### CLASSIFIED

Posting expiration date for employees to apply: noon, Friday, Feb. 27.

Clerk 2 (2-27-1) - college access programs. Pay grade 3.

Communication technician 3 (2-27-2) - library/systems. Pay grade 11. (Being posted on- and off-campus simultaneously.)

Personnel technician 2 (2-27-3) - human resources. Pay grade 10.

### ADMINISTRATIVE

For the following five residence life positions, the deadline for applying is March 2 or until filled:

Associate director of residence life for housing and operations (V-005).

Assistant director of residence life for educational initiatives (V-006).

Assistant director of residence life for business affairs (V-007).

Area coordinator (V-008). Residence hall director (V-009).

Biology coordinator - natural and social sciences/Firelands College. Deadline: March 20. Contact: Office of the Dean, 2-0623.

Director (V-004) - graduate studies in business. Deadline: March 2.

Director, President's Leadership Academy (V-014) - provost's office. Deadline: Feb. 27.

Director, Springboard program (V-017) - provost's office. Deadline: March 13.

Director of development (V-034) - WBGU-TV. Deadline: March 6.

Educational technology specialist (V-070) - Northwest Ohio Educational Technology Foundation. Search extended. Deadline: March 6.

## Team highlights service

In November, consultant Tom Connellan shared success stories from some of the world's most customer-friendly organizations and encouraged the BGSU community to put "students first."

As a follow up to his presentation, a customer service committee has been formed by Ed Whipple, vice president for student affairs, at the request of President Sidney Ribeau. The campus-wide committee will explore customer service practices at

the University and foster new ones.

Team members are: Duane Whitmire, computer services, team leader; Patti Ankney, chemistry, administrative staff; Cindy Koontz, bursar, classified staff; Lee Meserve, biological sciences, faculty; Lynn Holland, graduate students; Susan McMahon, a former Disney intern, undergraduate students, and Suzanne Kashuba, *Monitor*, ex officio.

The committee's first meeting is set for Feb. 27. ♦

## campus calendar

### Monday, February 23

Dissertation defense, "Molecular and Genetic Investigations on the *Azotobacter vinelandii* Genome," by Ekem T. Efuet, biological sciences, 11:30 a.m., 326 Life Science Bldg.

Computer class, "Desktop Skills for BGSU Personnel (Mac)," 1-4 p.m. Free. Information/location: continuing education, 2-8181.

Board of Trustees meeting, 2:30 p.m., Assembly Room, McFall Center.

Computer seminar, "Newswatcher and Fetch (Mac)," 3-5 p.m., 126 Hayes Hall. Sponsor: University Computer Services. Registration: 2-2911. Free.

Public forum, "Art and Censorship," noon-1:30 p.m., East Lounge, Firelands College.

Open forum on the campus technology infrastructure project, with consultant Philip Beidelman, Western Telecommunication Consulting, 3:30 p.m., Firelands College, Firelands Room, 115 West Building.

International Film Series, "The Marriage of Maria Braun," a 1980 German film with English subtitles, 8:15 p.m., Gish Film Theater. Free.

### Tuesday, February 24

Enrollment 1999 Network, an all-campus information session about recruitment initiatives underway by administrative and classified staff and the Alumni Association, 8:30 a.m., Alumni Room, Student Union.

Open forum on the campus technology infrastructure project, with consultant Philip Beidelman, Western Telecommunication Consulting, 9-10:30 a.m., 101 Olscamp Hall.

Spring 1998 Lecture Series, "Mapping Contemporary White Racial Ideology," with Eduardo Bonilla-Silva, University of Michigan, 2:30-4:30 p.m., 105 Olscamp Hall. Sponsors: ethnic studies and American culture studies.

Lecture with World War II pilot, former prisoner of war and Tuskegee airman Captain Richard Macon, 3 p.m. reception, 4 p.m. speech, 111 Olscamp Hall. Sponsor: Air Force ROTC.

Teleconference on addiction education for teachers, administrators and guidance counselors from northwest and west central Ohio, connected with a PBS television series, 3-5 p.m., Tucker Center for Telecommunications. Free. Pre-registration, 2-7026 by Feb. 17.

2nd Annual USG Banquet with guest speaker President Sidney Ribeau and presentation of the "USG Organization of the Year" award, and videos depicting students involved in community service, 7 p.m., Lenhart Grand Ballroom, Student Union. Cost: \$12 includes dinner. Proceeds benefit the Children's Miracle Network Dance Marathon. Reservations: pietru@bgsu.edu. Questions: Rob Pietruszka 354-3983 or Tara Gore at 352-8539. Sponsor: Undergraduate Student Government.

### Wednesday, February 25

Training program, "Preventing Sexual Harassment," 1-3 p.m., Taft Room, Student Union. Sponsor: Office of Affirmative Action and Disability Resources.

Computer class, "Introduction to Computers," 1-4 p.m. Free. Information/location: continuing education, 2-8181.

Training program, "Affirmative Action and the Vision of Diversity," 3-4:30 p.m., Faculty Lounge, Student Union. Sponsor: affirmative action and disability resources.

Night at the Cavs, watch BGSU alum Antonio Daniels as the Vancouver Grizzlies take on the Cleveland Cavs, 6 p.m. pre-game event, 7:30 p.m. game, Gund Arena, Cleveland. Information: alumni affairs, 2-2701.

Black Student Union Theater, 6-10 p.m., Town Room, Student Union.

Women's basketball hosts Miami, 7 p.m., Anderson Arena.

### Thursday, February 26

MAC Women's Swimming and Diving Championships, sessions start at 11 a.m. and 7 p.m., Cooper Pool.

Faculty Scholar Series, paper presentations by musical arts faculty Isabel Barbara O'Hagin and Vincent Kantorski, 12:30 p.m., Bryan Recital Hall, Moore Musical Arts Center. Free.

Computer class, "Internet Use—PC," 1-4 p.m. Free. Information/location: continuing education, 2-8181.

Dissertation defense, "The Literature Classroom as a Place for Healing: A Teaching Model," by Kate Dailey, English, 2:30 p.m., 206 East Hall.

Lecture, "The Power of Romance," with romance novelist and BGSU graduate Jennifer Crusie Smith, 4 p.m., Pallister Conference Room, Jerome Library. Free.

African Spirituality Day featuring discussion and a "jam" session with Jasory Eason, 7:15-9:30 p.m., Faculty Lounge, Student Union. Sponsor: Delta Sigma Theta sorority.

Lecture, "Agriculture and Environment: A New Wetland Partnership," with Larry Vance, chief, Soil and Water Conservation Division, Ohio Department of Natural Resources, 7:30 p.m., 112 Life Science Building, Free.

### Friday, February 27

MAC Women's swimming and diving championships, sessions start at 11 a.m. and 7 p.m., Cooper Pool.

Computer seminar, "Intro to the World Wide Web," 11 a.m.-1 p.m., 126 Hayes Hall. Sponsor: University Computer Services. Registration: 2-2911. Free.

Brown-bag lunch book discussion of the works of African-American authors, 11:30 a.m., Faculty Lounge, Student Union. Free.

Film, "Kiss The Girls," 8 p.m. and 1 a.m., 111 Olscamp Hall. Admission: \$2. Sponsor: University Activities Organization. Repeated Feb. 28.

### Saturday, February 28

Workshop, "Substance Abuse: Relapse Prevention in Substance Abuse Treatment," 9 a.m.-12:30 p.m., 112 Life Sciences Building, Sponsor: University Psychological Services Center. Free.

Men's hockey vs. Ohio State, 7 p.m., Ice Arena.

Ninth Annual Dinner Theater, "Our Culture: Past, Present and Future: An Array of Musical Performances," 6:30 p.m. social hour/cash bar, 7 p.m. buffet dinner, performances following. Cost: \$15. Sponsor: Multicultural and Academic Initiatives. Reservations: 2-2642 (limited seating).

### Monday, March 2

Dissertation defense, "Assessment of Delivery Technology in Distance Learning," by Stephan S. Jones, higher education administration, 10 a.m., 220 Technology Building.

Women's History Month Film, "My America (Or Honk If You Love Budda)," a cross-country odyssey in search of Asian America, with director/writer/co-producer Renee Tajima-Peña, 7-9:30 p.m., 219 Olscamp Hall. Sponsors: Asian Communities United, ethnic studies, women's studies and popular culture.

International Film Series, "Ali-Fear Eats the Sould," German with English subtitles, 8:15 p.m., Gish Film Theater. Free.

### Continuing Events

#### January 30-March 6 & March 17-April 24

Planetarium show, "Alphabet Universe: The Best of Space from A to Z," 8 p.m., Tuesdays and Fridays, 7:30 p.m. Sundays, 2 p.m. Saturdays, Feb. 21 and March 21. \$1 donation.

#### February 25-28 (8 p.m.) & March 1 (2 p.m.)

Play, "Ten November," the tale of the sinking of the Edmund Fitzgerald, Joe E. Brown Theatre, University Hall. Tickets: \$4. Reservations: 2-2719, or at box office, 10 a.m.-2 p.m. and 4-7 p.m. weekdays.

#### February 24-27

Showcase of Talent: Student Art Exhibit related to Black history, 10 a.m.-3 p.m., Gallery, McFall Center.

#### February 27-28

Bowling Green Opera Theatre Production, "Falstaff," 8 p.m., Kobacker Hall, Moore Musical Arts Center. Admission: \$12/\$10/\$8 (\$5 for BGSU students at the door). Call 2-8171.

### Ongoing

Public Skating, 8-10 p.m., Wednesdays, Fridays and Saturdays, 3:30-5:30 p.m. and 7-9 p.m. Sundays. Cost: \$2 with student ID/skate rental; not offered during varsity hockey home games. Information/confirmation: 2-2264.